



COMFORTCLUB

Fujitsu Comfort Club Update

Comfort Club is becoming more streamlined

We want to simplify the process of using Comfort Club for its members and have decided the best way to achieve this is to separate our warranties and level-related benefits from the Comfort Club. This will be effective from the 1st May 2019

Extended warranties

- All extended warranties are being removed from Comfort Club and will now be retained by our approved contractor scheme (Infinity) instead please contact either your distributor or our administrator for an application form

Redefined advantages

- We can see that as the best way to make this process straightforward for you is to subtract the wide range of advantages attached to Comfort Club levels. Instead the scheme will be an easy to understand points for vouchers system.

New Fujitsu Store Website

- We will provide all members with the option to select vouchers for use on our Fujitsu Store website in addition to the normal offering of vouchers. You may use this to purchase Fujitsu branded items and services.

No more membership levels

- All levels are being removed from the scheme and only a single membership will exist

No more training requirements

- You are no longer required to attend annual training to maintain your Comfort Club level. Instead training requirements will be attached solely to our warranty and approved contractor agreements.

Keep existing Points and Membership Number

- Any points still in your Comfort Club account will remain on the account and going forwards you still accrue points at 2% of your spend on qualifying equipment. You will retain your membership number

Do you need any further information?

If you need any more information, please see the Comfort Club section on our website www.fujitsu-general.com/uk or e mail comfortclub@fgac.fujitsu-general.com