

Fujitsu Elite Infinity Partner Scheme

Why are Fujitsu moving extended warranties from Comfort Club to our Elite Infinity Partner Scheme?

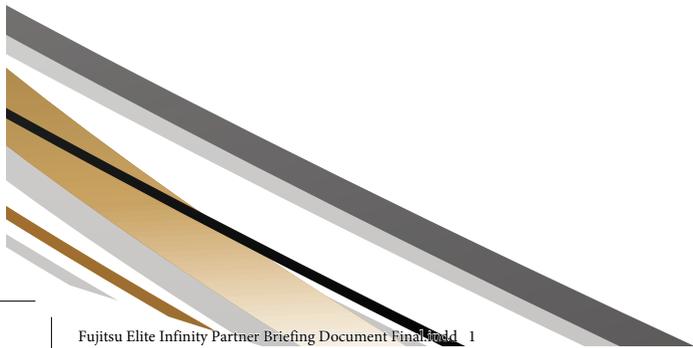
We want to simplify the process of holding our warranties and have decided the best way to achieve this is to have a scheme that is exclusively tied to our warranties. With that in mind we proudly present our Elite Infinity Partner Scheme.

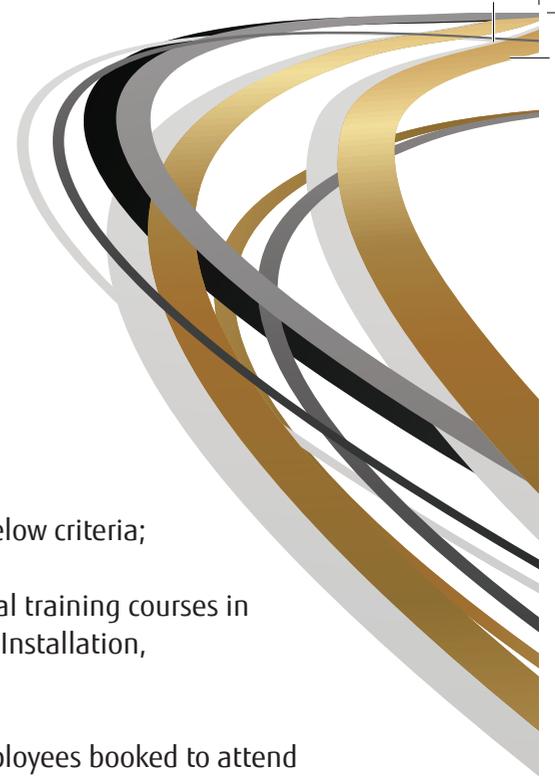
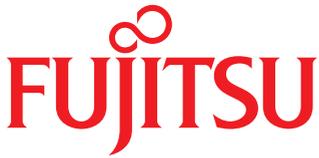
What does the Elite Infinity Partner scheme give me?

1. Elite Infinity Partner provides members with an additional 4 years warranty provided members have adhered to the terms and conditions
2. When you spend more than £50,000 on Qualifying Fujitsu product you will also gain access to the marketing fund. Fujitsu will give you 1% of your total spend to be used on our marketing website. After £125,000 Fujitsu will give you 2% of your total spend on qualifying product to be used on our marketing website. We are providing a catalogue of items for you to purchase from.
Terms and conditions apply
- 3 Fujitsu will provide you access to our Technical Document Portal which includes
 - Service Manuals
 - Operating Manuals
 - Technical Documents related to the installation, commissioning and service of our units
4. Fujitsu will provide you with access to our Weekend Support Service which includes
 - A text messaging shortcode
 - Over the phone technical support
5. Fujitsu will provide you with 1 days commissioning assistance on each Maxi VRF project you undertake free of charge
6. Fujitsu will allow you to transfer warranties from another company to yours under certain circumstances
7. Service tool software supplied free of charge with your next Maxi VRF project provided you have attended our training course 5 on VRF install, commissioning and troubleshooting



Fujitsu Air Conditioning | The name you can rely on





Criteria for Joining

When you are joining the scheme, we are asking members to meet the below criteria;

1. Any current employees of your business have attended at least 3 annual training courses in the last rolling 12 months period, including at least one course related to Installation, Commissioning or Service of our product.
2. Alternatively, you may also be eligible if your business has current employees booked to attend courses related to Installation, Commissioning or Service of our product within the next 12 months
3. You supply us with a valid email contact for us to use to contact you regarding the scheme
4. You supply an FGAS Certificate certifying your company to work on Fluorinated Gas related equipment
5. You are already a member of our rewards scheme (Comfort Club)
6. You have completed a site visit with Fujitsu Technical on a Maxi VRF installation that has been undertaken by your company within the last 12 months
7. Have completed a registration form for the Elite Infinity Partner scheme and return this to our administrator

What are the criteria for retaining membership annually?

We are asking applicants to;

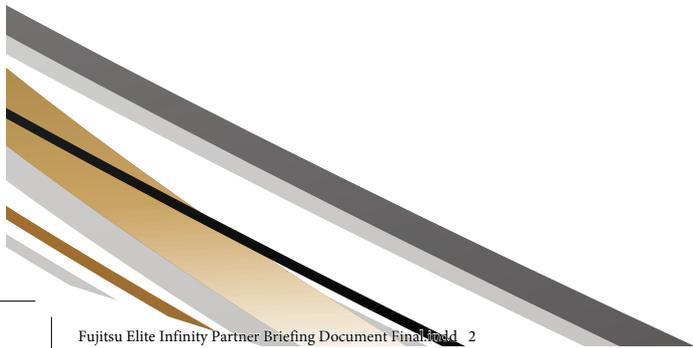
- Attend 3 annual training sessions per year
- Attend 1 specialist training to be conducted on your premises
- Successfully pass 1 Site Visit per year
- Achieve a spend of over £125,000 annually on Qualifying Fujitsu product

How do I register?

To do this please download an Elite Infinity registration form from <https://www.fujitsu-general.com/uk/> and return it to our administrator

Do you need any further information?

If you need any more information, please see the Elite Infinity section on our web site <https://www.fujitsu-general.com/uk/> Or email infinitypartner@fgac.fujitsu-general.com



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