

Use your smartphone to make air conditioning more convenient.

Direct control mode available
nocria app



FUJITSU GENERAL Mobile app



Service launched
in January 2022

Fujitsu General mobile app
"nocria app"



Use your smartphone to make air conditioning more convenient.

If you're at home, you can use your smartphone as a remote controller even without a wireless LAN environment!

You can switch between two modes: the direct control mode, which allows you to operate your air conditioner even when you're not in a wireless LAN environment in your home, and the cloud control mode, which enables you to operate the air conditioner mainly on the go.

Caution

- If you leave your home with your air conditioner turned on and then the communication line fails, the air conditioner cannot be turned off. When operating the air conditioner from a smartphone, please check the status of the air conditioner, its surroundings, and the state of the people in the room in advance. Failing to do so may result in loss of life or damage to property.
- Due to the nature of this service, information such as customer service usage history, access history, model number of room air conditioners and other equipment, serial numbers, electricity usage, usage times, usage patterns, failure history, and operation history (hereinafter collectively referred to as "History Information") will be acquired on the server. The acquired History Information may be used to develop new services and improve existing services. See the terms of use of the nocria app for details.
- This function can only be used with air conditioners that are compatible with the app. Please check the compatibility in advance.
- This app can be used in English if your smartphone is set to English, but please note that all support is provided in Japanese only.

Features of the nocria app

1. Operation and setting of the air conditioner

You can use your smartphone to operate and set your air conditioner.

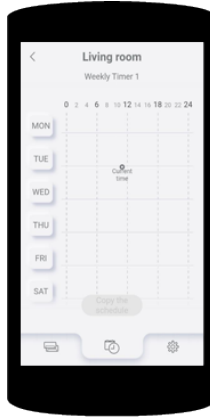
(Some features such as the weekly timer are unavailable when you are using the direct control mode.)

1-1. Operation and setting



Air conditioner functions such as turning on/off and mode switching, and temperature, fan speed and dehumidification settings are available.

1-2. Weekly timer setting

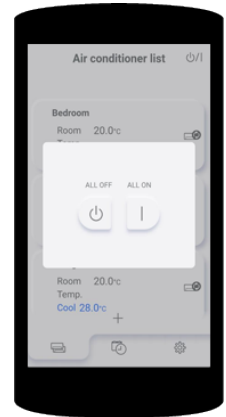


The on/off timer can be set for each day of the week.

You can also change the set temperature for every hour.

*One-time only setting is unavailable.

1-3. Batch control



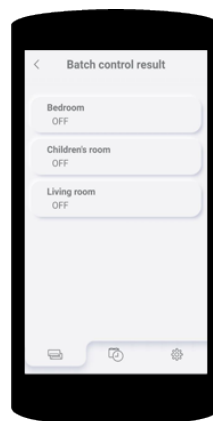
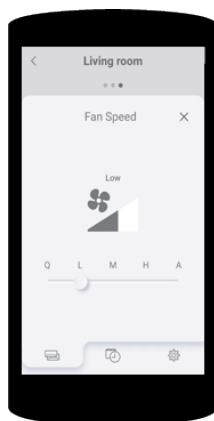
When multiple air conditioners are registered, they can be turned on/off at once.

2. Checking the status and settings of the air conditioner

You can check the operation status of the registered air conditioners from anywhere.

Statuses such as room temperature, humidity, outdoor temperature and electricity bill, as well as settings such as operation mode, set temperature and fan speed, can be checked.

*Items that can be checked vary depending on the model of the air conditioner in use.



For details on how to use it, refer to the operation manual for the nocria app.

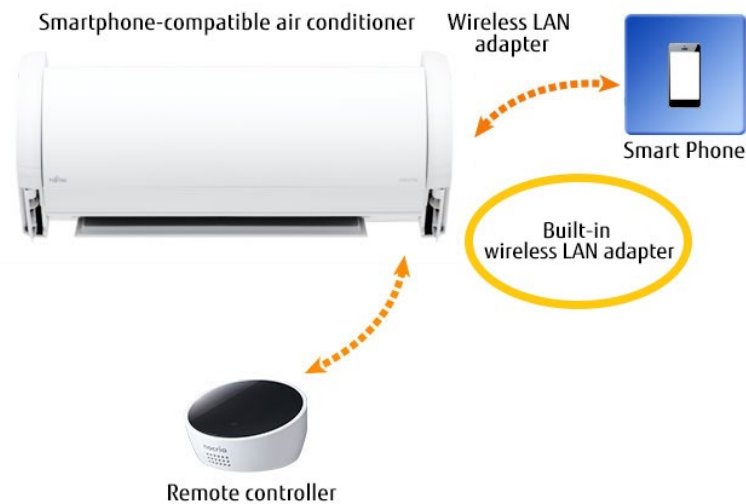
- Operation manual





www.fujitsu-general.com/data/html-manual/nocria-app/en/index.html



What you need to use this service

System configuration for smartphone-compatible air conditioners



Smartphone-compatible air conditioner	Fujitsu General's smartphone-compatible air conditioner
Wireless communication adapter	Fujitsu General's wireless LAN adapter
Wireless LAN router	Connected wireless LAN router <ul style="list-style-type: none"> • Product compatible with the IEEE802.11b/g/n communication standard • Product with a frequency range in the 2.4 GHz band
Smartphone	Supported OSs <ul style="list-style-type: none"> • iOS: 13.4 and later • Android: 6.0 and later <p>*Tablet devices are not supported.</p> <p>*Some other versions are still being checked for compatibility.</p>
Dedicated app	<p>Fujitsu General mobile app "nocria app"</p> <p>The application "nocria app" can be downloaded from the links below.</p> <p>It can also be download it via the QR codes.</p> <p>*The application is available free of charge. A separate communication charge will be incurred for downloading.</p>
	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">   </div> <div style="text-align: center;">   </div> </div>
Internet connection and communication equipment	Always-on broadband connection with wireless LAN
Use of smart speakers	See the page for smart speaker-compatible air conditioners